

PROGRESS UPDATES ON PREVIOUSLY AGREED RECOMMENDATIONS

Summary

Members are asked to consider the assessments of progress contained within the attached Progress Updates on the implementation of previously agreed recommendations.

Detail

1. Following the Cabinet consideration of Scrutiny Reviews, agreed recommendations are subject to a monitoring process to track their implementation.
2. Two main types of report are used. Initially this is by means of Action Plans detailing how services will be taking forward agreed recommendations. This is then followed by a Progress Report at a future agreed date. Evidence is submitted by the relevant department together with an assessment of progress against all recommendations. Should members of the Select Committee agree, those recommendations which have reached an assessment of '1' are then signed off as having been completed.
3. In order to track those recommendations which are not signed off following the first round of Progress Reports, a series of progress updates are submitted for all Select Committees twice yearly.
4. The assessment of progress for each recommendation is categorised as follows:

1 Achieved (Fully)	The evidence provided shows that the recommendation has been fully implemented within the timescale specified.
2 On Track but not yet due for completion	The evidence provided shows that implementation of the recommendation is on track but the timescale specified has not expired.
3 Slipped	The evidence shows that progress on implementation has slipped. An anticipated date by which the recommendation is expected to become achieved should be advised and the reasons for the delay.
4 Not Achieved	The evidence provided shows that the recommendation has not been fully achieved. An explanation for non achievement of the recommendation would be provided

5. As agreed previously by Executive Scrutiny Committee, link officers will not be in attendance for quarterly progress updates, but Member comments will be communicated to the services concerned by the Scrutiny Team.
6. **Appendix 1** sets out the outstanding recommendations for this Committee. Members are asked to review the update and indicate whether they agree with the assessment of progress or require further information.
7. In addition, a summary of progress updates that have been, or will be, presented and agreed by Select Committees is attached at **Appendix 2**. The summary outlines key progress in implementing recommendations.

Name of Contact Officer: Judith Trainer
Post Title: Scrutiny Team Leader
Telephone No. 01642 528158
Email Address: judith.trainer@stockton.gov.uk

Appendix 1

No	Recommendation	Responsibility	Completion Date	Q1&2 Evidence of Progress Presented on 19/11/13	Q1&2 Assessment of progress (Categories 1-4)	Q3&4 Evidence of Progress Presented on 05/06/2014	Q3&4 Assessment of progress (Categories 1-4)
3	the installation of increased signage is investigated, in line with Council planning policies, to address key/problem areas in the borough in order to better inform cyclists of where cycling is prohibited.	Jonathan Kibble	June 2012	Additional and replacement signage is being reviewed as part of the Town Centre regeneration project.	3 – Slipped	Signage has been assessed as part of the Town Centre regeneration project. New signage has been installed at the entrance to the High Street from Dovecot Street.	2- On track

Summary of 2013/14 Q3&4 Review Updates

Arts Leisure & Culture Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Sport, Leisure & Recreation	10	1	Consideration has been given to service reductions and various plans are being evaluated. The saving schedule has been amended to reflect the achievable timetable for major service changes. The final tranche is expected to be achieved in the following financial year and base budgets have been reduced to reflect the full EIT saving.	No further HR implications reported	£616k	£416,000
Marketing of Stockton Visitor Offer	8	1	It is the intention to launch the Stockton Borough heritage website in May 2014 – during Local History Month.	Not applicable due to not being an EIT review		
Child Poverty	14	14	At action planning stage	Not applicable due to not being an EIT review		

Children & Young People Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Quality & Sufficiency of Childcare	6	0	<p>Newsletter sent termly with information through Families Information Service (FIS). Figures prove Journey to Outstanding (J2O)/Welfare and Learning & Development audits are making a real difference; Child Minders =76% Good or Better Ofsted grades. Settings 90% Good or Better. Overall 78%. System set up to notify FIS of CM's no longer engaging & recorded</p> <p>5 HUBS to be created, based on a Children's Centre (CC) as the nucleus, working with partners to discuss local information, share good practice across all partners, ease transitions, embed partnerships (cover all points from a-g).</p> <p>Almost 400 children now taking up a free 2 year old child care place. All systems are in place and running effectively – to be reviewed to reflect new criteria.</p> <p>In response to the document '<i>Early Education and Childcare – Statutory Guidance for Local Authorities – September 2013</i>' - the Stockton-on-Tees Childcare Sufficiency Assessment 2014 (CSA) has been completed and approved at Cabinet – April 24th.</p>	Not applicable due to not being an EIT review		

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Employment and Education	6	6	At action planning stage	Not applicable due to not being an EIT review		

Corporate & Social Inclusion Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Energy Supply	6	1	<p>A competitive tender was issued mid March to explore the potential for installing PV at Splash, Forum, Cowpen Depot, King Edwin's School and the south facing walls of Kingsway & Queensway. This will complete the most viable retro-fit of PV other than for school premises.</p> <p>Procedures are in place to facilitate use of electric cars across the Council with booking arrangements specific to the normal location of the cars.</p> <p>The Tees Valley City Deal award includes funding for the development of the design, business case and governance of a North Tees district heating network utilising surplus industrial heat from the local process industry.</p>	Not applicable due to not being an EIT review		

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
			Work will continue on this as the national and local energy supply arrangements change and develop.			
NEPO	4	4	At action planning stage	Not applicable due to not being an EIT review		

Environment Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
EIT Review of Built and Natural Environment	14	3	<p>Statutory advertising completed on 19 July 2013. 1553 objections. Appeals and Complaints Committee, 10 September 2013, resolved to implement the Pay and Display proposals with modifications. Orders now sealed and come into effect on 28 April 2014.</p> <p>By law, any income from on-street parking charges contributes towards the provision, maintenance and security of car parking facilities with any residual surpluses being used as prescribed by S55 of the Road Traffic Regulation Act.</p>	None reported	£378k	£64,000
Affordable Warmth	10	8	<p>Draft Strategy and delivery plan taken to March Fuel poverty Partnership.</p> <p>Warm Homes Healthy People project likely to</p>	Not applicable due to not being an EIT review		

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			<p>be funded for Autumn/Winter campaign 2014 by funding from Public Health.</p> <p>Evaluation of GoWarm/SBC CESP project carried out and initial findings reported. More detailed report to be complete shortly</p>			
Community Safety & Security Services	3	2	<p>'A period of consultation surrounding the possible inclusion of Flare in the wider ICT procurement exercise was carried out. This proved unsuccessful and a decision was made to revert to the original proposal. The application is in the final testing stages and it is hoped the system will be live by the end of April 2014.</p> <p>A satisfaction survey has been completed with Customers looking at the impact of the changes to the Concierge/high rise support service(HRST) From that survey Vela have taken the high rise blocks with the lowest satisfaction and undertaken a piece of scrutiny through customers to understand in more detail what issues are being identified. An action plan has now been agreed with Customers to address issues</p>	Not applicable due to not being an EIT review		

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			of concern(many related to housing management rather than HRST)			

Adult Services & Health Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
EIT Learning Disability	19	4	<p>Learning Disability Strategy being jointly developed with Stockton Getting a Life group(LD Partnership) and will be completed by August 2014.</p> <p>SLA written and implemented for single building based day service. Transition of clients to new services is ongoing and on track for completion by August 2014</p> <p>CIC have developed a business model to implement services in community settings based on two hubs within the Billingham area, two prospective sites have been sourced. Staff and carer engagement are ongoing.</p>	Reconfiguration of services across the LD services at Oak Road, Lanark Close and Day Services resulted in a number of voluntary redundancies and only one compulsory redundancy. 8 employees from Mental Health services, which closed, were redeployed into these services.		Actual savings in 2013 = £362k Estimated annual savings for 2014-15 is £401k

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			<p>Redesign of respite service completed, staffing model developed and consulted upon. Implementation 6th January 2014. Change in meal provision arrangements resulted in the closure of the kitchen at Lanark Close.</p> <p>Service commissioned to provide community based autism provision for 5 individual's using Ware Street Resource Centre as a community base.</p>			
Task & Finish Review of Adult Service Structure	4	1	Following the successful implementation of the EIT review, Learning Disability Services are now managed directly by SBC. Mental Health Services are Jointly managed by SBC and TEWV and teams are co – located.	An additional Team Manager has been appointed to in MHSOP within budget – at cost neutral to the review.	£440,000 Full year	439k achieved (March 2013)
EIT Mental Health	9	1	All 6 rehabilitation service users at Ware St have moved-on appropriately. 3 clients moved to independent living, 2 asylum seekers moved to accommodation in Middlesbrough and 1 client moved into a residential home. 14 service users attended CBB with outcomes ranging from attending courses such as ICT and literacy, attending other social groups, commencing well-being activities and volunteering.	The Closure of Norton Road and Ware Street and other associated roles resulted in 18 employees being at risk of redundancy. On closure of the service 8 employees had been redeployed to Learning Disabilities services, 8 employees decided to		Estimated annual savings for 2014-15 = £405k

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			<p>Consultation with staff at both Norton Road and Ware Street commenced November 2013 and Norton Road re located to Ware Street before both services closed on 28th February 2014.</p> <p>Work has been undertaken as part of the Enabling work stream of the Adult Big Ticket Programme to promote the use of personal budgets.</p> <p>A review of the Community Support Service is being undertaken and it is expected that formal consultation with employees and the trade unions will commence in July / August 2014. Full implementation of a new staffing structure will be complete by October 2014</p> <p>Support and involvement of carers has been addressed through the procurement</p>	<p>take voluntary redundancy with only 2 employees being a compulsory redundancy situation.</p>		

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			<p>of new carer support service as part of the Carers EIT implementation programme.</p> <p>Cllr Norma Stephenson has accepted the role of Mental Health Champion and the appointment was confirmed by cabinet.</p>			

Housing & Community Safety Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress
Tobacco Control	21	8	<p>Discussed local campaign at the SmokeFree Tobacco Alliance meeting in March 2014 and agreed the campaign would be useful but more appropriate to defer once 'Smoking Ban in Car carrying Children' regulation is in place in 2015.</p> <p>A task & finish group has set up within the trust to discuss the implementation of Nicotine Replacement Treatment being offered routinely to all patients on admission who smoke.</p> <p>Currently achieving Bronze award for North East Better Health at Work.</p>
Welfare Reform	8	8	At action planning stage

Regeneration & Transport Select Committee

Review	No of Recs	No of Recs now in Progress	Q3/4 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Events, Arts & Tourism	4	0	The Visitor Information Centre (VIC) operates from the Rediscover Stockton shop on Stockton High Street. Visitor information was made available within the Thornaby customer services centre from July 2013 and will also be made available in the Billingham customer services centre when it opens.	Not applicable	£97,800 Updated prediction £119,800 (total saving in year 5 following ARC stepped reduction)	£100,800 As previously reported
EIT Task & Finish Highways	6	1	<p>A number of Invest to save measures and proactive works techniques are being looked at and trialled for 2014/15 including new more innovative materials.</p> <p>Also retexturing of a number of carriageways/roundabouts on the network rather than carry out traditional carriageway resurfacing. At a cost of £5k per scheme as opposed to £40k, saving in excess of £100k.</p> <p>A joint sealing programme for footpath and carriageways is currently under review stopping ingress of water into the highway which leads to early failure due to water damage and freeze/thaw effects</p>	No further information reported.	£500k	£500k As previously reported

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Empty/Abandoned Properties	5	0	Working Group for ESP cases was established; however the implementation of procedure has not occurred as properties meeting the specific debt criteria have not been identified.	Not applicable due to not being an EIT review		